



Frequently Asked Questions (FAQ)

Card Reward Program

Q) What is SJIBPLC Cards Reward Program?

Ans: SJIBPLC Cards Reward Program is a loyalty program for SJIBPLC Credit Cardholders that rewards Cardholders for every purchase made with their Credit Card.

Q) Who are eligible to participate in the SJIBPLC Credit Cards Reward Program?

Ans: All SJIBPLC Credit Cardholders, holding valid Card Accounts are eligible to participate in the Reward Program.

Q) How can I enroll myself in the Reward Program?

Ans: All SJIBPLC Cardholder is auto Enrolled for Reward Program by activation of their Card.

Q) How do I earn Reward Point?

Ans: You will earn 1 point for every BDT 50 or USD 1 spent on qualifying purchases (POS & E-Com) with your SJIBPLC credit card. No Reward Points will be added for any Add Money Service (Card to bKash, Nagad etc).The Bank reserves the right to change that at any time.

Q) Can Supplementary Cardholders earn Reward Points?

Ans: Yes, but these points will be accumulated in the Basic Cardholder's account, and only the Basic Cardholder can redeem the Reward Points.

Q) When will be the Reward Point awarded?

Ans: For every BDT 50 or USD 1 retail spend charged to the Cardholder's relevant Card Account, 1 Reward Point will be awarded immediately and will be reflected in Cardholder's monthly statement.

Q) Is there minimum threshold of Reward Points for redeem?

Ans: Yes. There is a minimum threshold of Reward Point for redeem. The minimum value as under:

Card Product	Reward Point Redemption Minimum value
Platinum	12,000
Gold	8,000
Classic	6,000